

MALIK ADEBIYI

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PROFESSIONAL SUMMARY:

Experienced IT professional proficient in DevOps, cloud architecture, and AWS services. Advanced expertise in automation, infrastructure management, and CI/CD implementation. Seeking a DevOps Engineer role to optimize software development, ensure security, and drive scalability using cloud technologies.

HIGHLIGHT OF QUALIFICATIONS

- 3+ years of experience and education in software development, specializing in DevOps practices and cloud architecture.
- Proficiency in technical documentation and technology research, contributing to project teamwork.
- Handled telephone inquiries and provided remote user support, demonstrating service desk experience.
- Expertise in AWS services, including cloud computing, networking, and security, alongside Microsoft Office 365.
- Adaptable to diverse working environments, showcasing resilience and problem-solving skills.
- Familiarity with Agile/SCRUM project management methodologies, ensuring efficient project execution.

TECHNICAL SKILLS

Programming:	Python, Swift, C#, Java, JavaScript, SQL, PowerShell, Bash
Web Development:	HTML, CSS, JavaScript, Bootstrap, Node.js, React, MongoDB, REST API
Operating System:	Windows, Linux, MacOS
Mobile Technologies:	iOS/Android
Networking Systems:	TCP/IP, DNS, DHCP, RDP
Cloud & DevOps:	DevOps tools (CI/CD, Docker, Jenkins, Terraform, Microservices), and AWS (EC2, S3, IAM, VPC, Lambda, CloudFormation, RDS, Route 53), Azure Active Directory, AWS Managed Microsoft AD

EDUCATION

Advanced Diploma - Computer Programming and Analysis

George Brown College | Toronto - April 2024

Bachelor's Degree - Philosophy

University of Lagos | Nigeria - November 2016

PROFESSIONAL EXPERIENCE

AWS Cloud Computing Trainee (Hybrid)

May 2023 – August 2023

Youth Employment Services | Toronto, ON

- Scripted the launch of EC2 instances, incorporating pre-configuration of User Data using Python, Shell, and Bash
- Designed, developed, and troubleshoot issues with highly available, scalable applications on AWS.
- Applied core AWS services for compute, storage, monitoring and networking (EC2, S3, IAM, VPC, TCP/IP, DNS, DHCP, Lambda, Cloud Formation, RDS, Route 53).
- Communicated effectively with both technical and non-technical audiences.
- Deployed websites and fine-tuned applications with robust cost monitoring and optimization strategies, leveraging AWS CloudWatch for comprehensive performance insights.
- Enhanced proficiency in role management, policies, and user groups, including IAM, for comprehensive identity and access management on AWS.

Technical Support Representative (Remote)

September 2022 – June 2023

Rogers | Toronto, ON

- Managed and resolved customer-reported network issues by handling tickets through platforms like ServiceNow.
- Proficiently managed Microsoft Office 365 for administration tasks, including Teams, Exchange, OneDrive, SharePoint, Intune, EntraID, SSO, Conditional Access policies, and DLP.
- Created and managed users and groups in Active Directory to facilitate access management and permissions.
- Provisioned access to Desktop as a Service (DAAS) platforms such as Citrix to enable remote work capabilities. (Deployments and Installations)
- Troubleshoot hardware accessories and network infrastructure to identify and resolve issues promptly.
- Maintained accurate inventory counts to ensure availability of necessary hardware and accessories for troubleshooting.
- Communicated effectively with customers and remote teams via Genesys Cloud to ensure timely resolution of technical problems.

Customer Service Representative: Debt Collector (Remote)

July 2021 – August 2022

Affinity Global | Toronto, ON

- Handled inbound and outbound calls, negotiating payments and payment arrangements.
- Maintained positive customer experiences.
- Negotiate payments and reasonable payment arrangements.
- Performed Skip tracing to updated user information.
- Dealt with highly confidential information in a secure environment.

Online Order Desk & Customer Service Representative (Part-Time)

June 2021 – July 2021

Summerhill Market | Toronto, ON

- Editing and posting new products to the website, including seasonal items
- Respond to customer inquiries in a friendly and timely manner

- Help maintain accurate inventory counts for customers to shop online
- Support the home delivery team with picking and packing orders for customers
- Work as part of a team to find new efficiencies and explore ways to innovate

iOS Developer Intern

July 2020 – September 2020

Eazey Technologies Inc | Toronto, ON

- Designed, prototyped, and developed mobile web-service-driven applications (Android & iOS), including debugging, testing, deployment, and support.
- Collaborated closely with Product and UX teams to create exceptional user experiences.
- Ensured optimal application performance and quality by implementing unit and functional tests.
- Contributed to an agile development environment, offering mentorship and guidance to team members.

CERTIFICATES

AWS Certified Solutions Architect Associate	(In Progress)
AWS Certified Cloud Practitioner	December 2023
AWS re/Start Graduate	August 2023
GCP Intro to ML Image Processing	January 2020
GCP Big Query for Data Warehousing	February 2020
GCP Intro to ML Language Processing	October 2019

VOLUNTEER EXPERIENCE & COMMUNITY INVOLVEMENT

Google Developer Group | Google Cloud Toronto

Sep 2019 – Dec 2021

Event Volunteer | Toronto, ON

Responsibilities:

- Executed setup and quality checks for curtain and screen control, ensuring a seamless event experience.
- Guided participants to their seats, fostering a welcoming atmosphere for GDG Cloud Toronto events.
- Provided hands-on support for participants facing challenges within the Google Cloud Platform during lab events.
- Contributed to the seamless execution of events by assisting in the setup of essential hardware, including computers, projectors, and microphones.
- Earned notable Google Cloud certifications:
 - Intro to Machine Learning Image Processing
 - Big Query for Data Warehousing
 - Intro to Machine Learning Language Processing